

Terms and Conditions for The Alnwick Garden and Afternoon Tea

1. Booking and Reservations

- a. All bookings must be made 48 hours in advance. To book [click here](#) or by calling the Booking Team on 01665 511350 or by contacting info@alnwickgarden.com.
- b. A valid confirmation (physical or digital) is required upon arrival.

2. Garden Entry Ticket Required

- a. Alongside your Afternoon Tea booking, Garden entry tickets must also be purchased per person. To book [click here](#)

3. Cancellation Policy

- a. Cancellations made at least 48 hours before the booking date will be eligible for a rescheduled visit date.
- b. Cancellations made within 48 hours will not be eligible for a refund and may forfeit their experience.

4. Dates and Times

- a. The experience is available on specific dates and times; guests are advised to check availability when booking.
- b. Late arrivals may affect the enjoyment of both the garden visit and afternoon tea, and no refunds will be issued for missed experiences.

5. Food Allergies and Dietary Requirements

- a. Guests must inform the booking team of any dietary restrictions or allergies at the time of booking. While efforts will be made to accommodate requests, availability may vary.

6. Garden Etiquette

- a. All guests must follow the garden's guidelines and respect the natural environment. Littering and vandalism are strictly prohibited.
- b. Pets are not allowed, except for assistance dogs.

7. Liability Disclaimer

- a. The Alnwick Garden and its affiliates are not responsible for any personal injury or loss of property during the visit. Guests participate at their own risk.

8. Amendments

- a. The Alnwick Garden reserves the right to amend these terms and conditions at any time. Guests will be notified of any significant changes prior to their booked experience.

9. Governing Law

- a. These terms and conditions are governed by the laws of England and Wales.